

CHAOS MANAGEMENT TRAINING COURSE

"Chaos is a friend of mine." - Bob Dylan

Change Management is a process of managing the transition from an existing state to a desired future state. This course provides an in-depth understanding of how to identify, assess and manage change initiatives that are tailored to specific organizational needs. Participants will learn key techniques for successfully leading a change project, such as developing a change strategy, building a stakeholder coalition, mitigating resistance, monitoring progress, and ensuring successful implementation. Through practical discussions, individual and team activities, and case studies, this course will equip learners with the skills and knowledge necessary for successful change management.

Key Course Content:

- Discussing the chaos lifecycle
- Understanding the root cause of the chaos
- Using key tools for managing chaos
- Predicting the problems that could cause future chaos
- Explaining the importance of contingency planning
- Assessing and interpreting an interim strategic plan
- Setting periodic reviews of your chaos management plans
- Ensuring that deadlines are met on time
- Effectively communicating any change going to take place in the organisation
- Defining realistic KPI's
- Allocating resources in times of any potential chaos
- Managing stress and tension during chaos

Target Audience:

The course can be tailored for the specific cohort whether it be the leadership team, another group of managers/team leaders or employees.



Duration:

This course is available as a 1-day course or a truncated half-day course.



Delivery:

This course can be delivered both in-person or virtually. For virtual delivery, we can use our virtual platforms or your organisations.



Group Size:

We recommend a group size of 4-10 people.