WORKING ACROSS COMMUNICATION SILOS

"Good communication is just as stimulating as black coffee, and just as hard to sleep after." - Anne Morrow Lindbergh

Working across Communication Silos is a valuable skill in today's increasingly collaborative workplace. This course provides the tools and strategies needed to break down silos and encourages collaboration for improved cooperation and communication between departments, teams and individual employees. Participants will learn how to assess and manage communication silos, understand different perspectives, develop effective engaged listening skills, create a culture of transparency, and leverage technology to foster trust and understanding. Through interactive activities, role-playing and real-world scenarios, this course will help participants become skilled in breaking down silos and building bridges across organizational communication barriers.

Key Course Content:
- Use strategies to work across communication silos
- Use NLP communication techniques
- Measure the impact of negative communications
- Communicate your message in a succinct manner
- Integrate your people and processes
- Use conflict resolution strategies
- Overcome role ambiguity
- Drive a transparent culture
- Move the spotlight from individual egos to organisational performance
- Set behavioural and performance management metrics
- Get accurate critical internal information quickly
- Build cross-functional teams
- Motivate your employees
- Retain your key employees

Target Audience:
The course can be tailored for the specific cohort whether it be the leadership team, another group of managers/team leaders or employees.

Duration:
This course is available as a 1-day course or a truncated half-day course.

Delivery:
This course can be delivered both in-person or virtually. For virtual delivery, we can use our virtual platforms or your organisations.

Group Size:
We recommend a group size of 4-10 people.