PROBLEM IDENTIFICATION

"Problems are not stop signs, they are guidelines." - Robert H. Schuller

Problem Identification Skills is a valuable course designed to help you recognise the tell-tale signs of an issue before it grows into a bigger problem. You'll learn what types of symptoms to look for, how to ask questions to get to the root cause, and how to build a plan of attack. The hands-on exercises will give you the opportunity to practice and apply your newfound problem identification skills in a safe environment. In the end, you'll feel more confident in your ability to find and solve problems quickly and efficiently.

Key Course Content:
- Identify and correctly label the problem
- Question how your organisation performs tasks
- Build a culture of continuous improvement
- Learn to identify removable obstacles
- Create approaches to conduct work
- Reduce time taken to perform tasks
- Work with others to evaluate work practices
- Share information on how to shorten work practices
- Identify opportunities and position any challenge as an opportunity
- Determine 'best practice' that can be incorporated into daily operations
- Develop a culture that rewards positive feedback

Target Audience:
The course can be tailored for the specific cohort whether it be the leadership team, another group of managers/team leaders or employees.

Duration:
This course is available as a 1-day course or a truncated half-day course.

Delivery:
This course can be delivered both in-person or virtually. For virtual delivery, we can use our virtual platforms or your organisations.

Group Size:
We recommend a group size of 4-10 people.