

Manager as Change Champion



Organisational change is an ongoing dynamic for contemporary organisations as they look for improvement and efficiencies. Managers and team leaders play a vital role in the change process as they straddle the gap between strategy and operations and therefore they need be clear about their role in leading and supporting change.

This breakthrough course influences managers to impact positively on the change. Importantly, managers learn how to become change champions and permeate change through your organisation. The session has some proven change frameworks including the Scott and Jaffe Change Cycle and the ADKAR framework.



PREFERRED TRAINING
NETWORKS

Melbourne	Tuesday, 26 August, 9.00am – 12.30pm
Sydney:	Wednesday, 10 September, 9.00am – 12.30pm
Brisbane:	Wednesday, 15 October, 9.00am – 12.30pm
Perth:	Wednesday, 29 October 9.00am – 12.30pm
Adelaide:	Wednesday, 3 December, 9.00am – 12.30pm
Canberra:	Tuesday, 9 December, 9.00am – 12.30pm

INVESTMENT \$390 + GST

KEY LEARNING OUTCOMES

At the conclusion of this course participants will be able to:

- Describe common reactions to change
- Distinguish between different reactions to change
- Identify own reactions to change and how they influence behaviour
- Choose to respond to change rather than react to change
- Apply the Scott and Jaffe model to manage self and staff through change
- Review the change process using the ADKAR framework
- Develop practical strategies to lead and support change
- List the behaviours of the ideal change champion
- Describe how team leaders and managers can impact positively and negatively on change management
- List positive drivers that will boost levels of workplace optimism

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Ph: 1300 323 752 **email:** mail@preftrain.com.au **Web:** www.preftrain.com.au



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