



KEEPING YOUR MANAGERS & LEADERS ACCOUNTABLE

"When you blame others, you give up your power to change." — Robert Anthony

Keeping your managers and leaders accountable makes a lot of sense. When something goes wrong, it's easy to blame a direct report. This course puts the spotlight back on the managers and leaders. In our program, you will dive into what real accountability looks like in today's workplace, giving you practical ways to ensure leaders own their decisions, act with integrity, and follow through on promises. When there are problems within the team, it's the managers' and leaders' role to fix them. In essence, the managers and leaders are now keeping themselves accountable. They will become more alert for spotting problems. Your managers and leaders will become better troubleshooters. Teams like clear directions and feedback.

Key Course Content:

- Set clear expectations—no grey areas, no excuses, no misunderstandings
- Take responsibility when things go wrong
- Ensure feedback flows up, not just down.
- Hold teams to deadlines
- Prioritise activities
- Develop coaching styles
- Weed out activities that add little value
- Discuss the 5 dysfunctions of teams (Lencioni)
- Empower your team to challenge (and ask), not just follow.
- Performance appraisal blunders and best practise
- Delegating vs. Micromanaging
- Dealing with difficult team members
- Having crucial conversations



Target Audience:

Managers and Leaders who keeps the team accountable by keeping themselves accountable.



Duration:

This course is available as a 1-day course or a truncated half-day course.



Delivery:

This course can be delivered both in-person or virtually. For virtual delivery, we can use our virtual platforms or your organisations.



Group Size:

We recommend a group size of 4-10 people.



Get a Quick Quote:

Let us know if you would like an obligation free quote for your organisation.